

## Fee Schedule from 1 July 2024

The following fee schedule applies to all non-NDIS clients from 1 July 2024. Fees are increased annually to accommodate the increased costs of running a small business, which includes all services from cleaning, insurances, staff wages and superannuation.

### New hourly rate: \$195

**PLEASE NOTE:** We charge on an HOURLY basis, not per appointment. We do not restrict appointment times to allow us to ensure we provide the very best service to you. If there are budget/financial concerns, please let us know in advance so we can ensure we work out the best plan possible to achieve the desired outcomes.

**EPC/CDMP (Medicare Plans):** rebates only apply to face-to-face consultations and we cannot process them for you. You will be provided a receipt to claim back through MyGov or at your nearest Services Australia office.

#### What we may charge for:

Claim Type	May Include (but not limited to)
Direct services	<ul style="list-style-type: none"> <li>• Face to face consultation, telehealth, phone calls and emails</li> <li>• Consultation with other professional (verbal or written)</li> <li>• Meetings, case conferences and training</li> </ul>
Documentation	<ul style="list-style-type: none"> <li>• Any report requested by yourself</li> <li>• Letters to the GP which are legally required under Medicare plans</li> <li>• Dietary analysis</li> <li>• Dietary plans or other supportive documentation</li> </ul>
Travel	<ul style="list-style-type: none"> <li>• If you request a home visit, we will charge travel to and from your home at the above hourly rate</li> </ul>
Cancellation	<ul style="list-style-type: none"> <li>• Cancellation fees may apply if you cancel or reschedule within 48hrs of your booked appointment</li> <li>• Clinic appointments will be charged a set fee of \$60 if cancelled</li> <li>• Home visits will be charged a set fee of \$120</li> </ul>